

Organisations need to deal with complexity

A simplification of the viable systems model

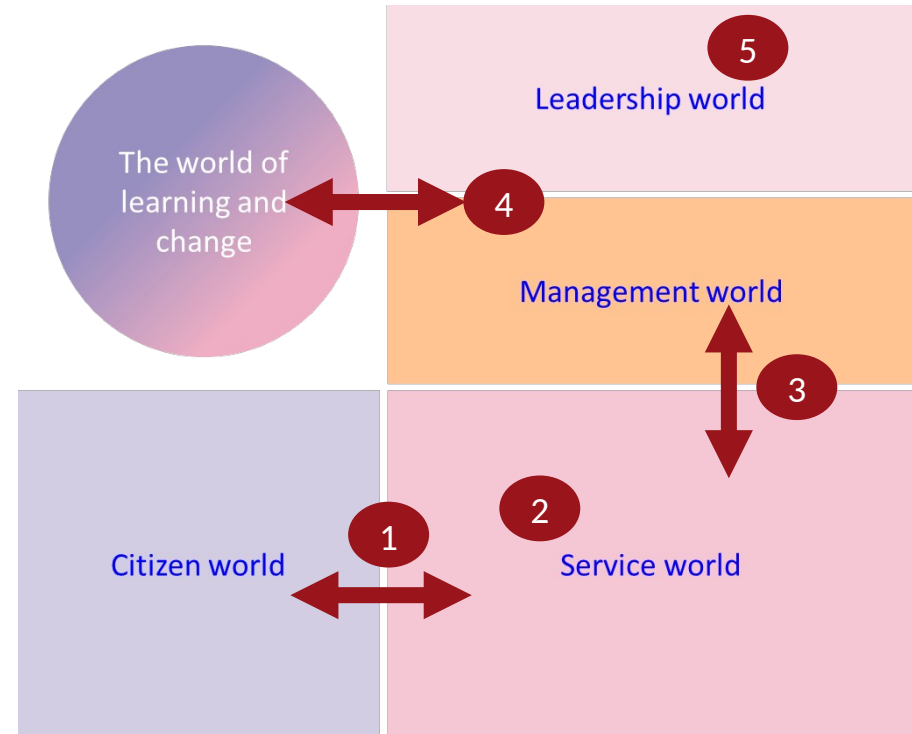
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Capacity, capability, connectedness and *variety* to understand and respond to:

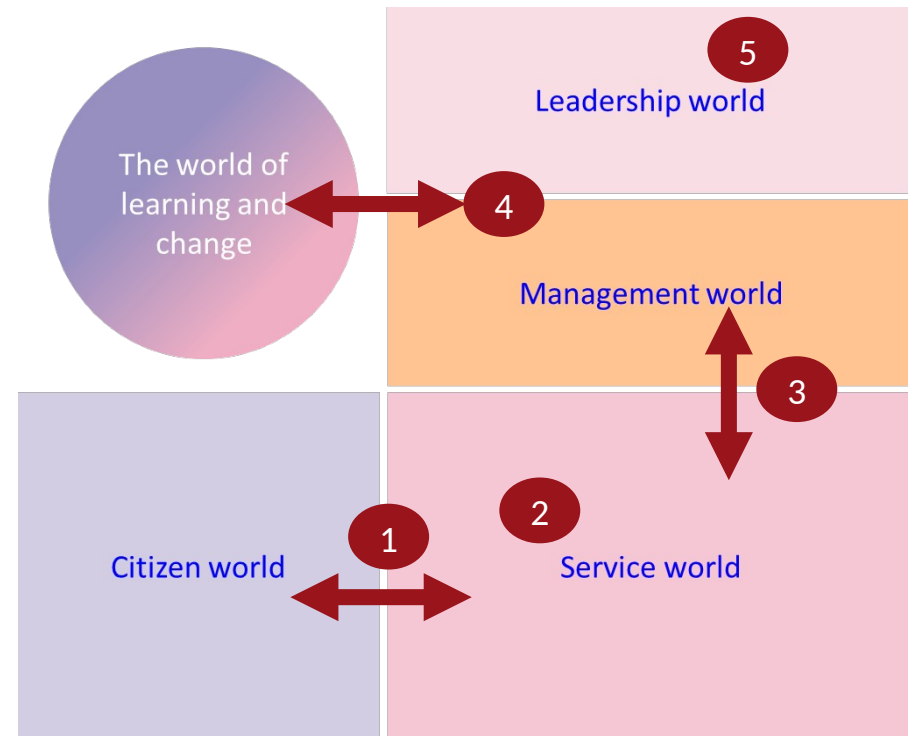
1. The complexity of the world
2. Day-to-day work and turbulence
3. The complexity of the organisation
 - How the work works
 - Where to put the resources
 - Accountability
 - Change
4. What will be demanded of us in the future
5. Who we are, what our role is, our legitimacy, and balancing the needs of now and the needs of the future



As commissioners, are we only *in* the system? Or are we different?

See the system

1. Are the right interventions happening in the system?
2. Are those doing the intervening working together, day-to-day?
3. Are system resources being put intentionally in the right places?
- 3* Are we achieving effective results, and do we understand why (not)?
4. What will the system need to adapt to in the future?
How does the system need to change?
4. What will it need to *do* and *be*?



What relationship do commissioners have to the system?

Always happy to talk...

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